

	INTEGRATED MANAGEMENT SYSTEM POLICY	Document No:EYS.01
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SOLEMAR DENİZCİLİK VE MÜHENDİSLİK TİCARET LİMİTED ŞİRKETİ

As Solemar Denizcilik ve Mühendislik Ticaret Limited Şirketi, we operate in the marine engine maintenance and repair sector with a sustainable management approach grounded in quality, safety, environmental responsibility, and customer satisfaction.

As a company that closely follows the dynamics of the maritime industry, we commit to carrying out all our activities in line with the frameworks of **ISO 9001 Quality Management System, ISO 14001 Environmental Management System, and ISO 45001 Occupational Health and Safety Management System**, by embracing a continuous improvement mindset and ensuring full compliance with national regulations and international standards.

In this context:

1. Quality and Customer Satisfaction

We aim to deliver our services completely and on time by accurately analyzing the needs and expectations of our customers. We regularly measure customer satisfaction, analyze complaints, and view feedback as an opportunity for continuous improvement.

2. Continuous Improvement and Process Management

We monitor our business processes based on performance criteria and continually enhance our system through audits and data analysis. By implementing target-based planning, we strive to improve our quality, environmental, and occupational health and safety performance.

3. Employee Involvement and Development

We aim to enhance service quality through training that improves our employees' technical and communication skills, with a particular emphasis on occupational health and safety. Through training programs, we foster well-informed, responsible, and skilled teams. We prioritize employee safety by implementing preventive systems to minimize risks and promote a safe working culture, aiming to eliminate occupational accidents and health hazards.

4. Sustainability and Environmental Responsibility

We utilize natural resources efficiently and implement practices that prioritize pollution prevention. Our environmental impact is minimized through waste management, energy efficiency, and processes that contribute to a circular economy. We employ environmentally friendly technologies to reduce our carbon footprint.

5. Legal Compliance and Sectoral Responsibility

We fully comply with national and international maritime regulations, as well as environmental, quality, and safety standards. We operate with an ethical, transparent, and accountable management approach.

This policy has been embraced by all employees and stakeholders of our company, and is regularly monitored through performance indicators and reviewed periodically.

Önder KIR

General Manager

Solemar Denizcilik ve Mühendislik Ticaret Limited Şirketi

